

# FAQ



COLORADO STATE UNIVERSITY

## COVID-19 coronavirus

The CARES Act provides funds to institutions of higher education to provide students with emergency financial aid grants to help cover expenses related to the disruption of university operations due to coronavirus. Details about this how this program works at CSU are available below.

*Please remember that this information is subject to change given the fluid nature of this international crisis. Please check back frequently for updates.*

### What is the CARES Act Emergency Aid Grant?

The CARES Act provides funds to institutions of higher education to provide students with emergency financial aid grants to help cover expenses related to the disruption of university operations due to coronavirus. CSU was granted \$8.8 million in emergency grant funding that will be allocated directly to students in need.

### Where can I apply for this grant?

The CARES Act Emergency Aid Application is available on RAMweb within the notifications section.

### How will students receive this money?

CARES grants will be sent directly to students who meet the eligibility criteria for the award. Emergency grants will bypass any existing balance a student may have with the university, and be sent directly to students via direct deposit or mailed check. Students may update their refund preference on the billing page of their RAMweb.

### How much will a typical award be?

Awards will range from \$500-\$1,500 depending on demonstrated financial need provided in a student's aid application.

### Who is eligible for this award?

Students must have a FAFSA on file with the university to be considered for an emergency grant, as the Office of Financial Aid uses a student's aid application to determine eligibility for grant funding. In addition, funding prioritization will be directed toward students who demonstrate the most significant financial need.

Students who are not eligible to complete the FAFSA will not be considered for this award, per federal guidance.

### What is the processing time for these applications? When will students receive their refund if granted an award?

Students should receive a decision regarding their award status within 5 business days of submitting their application. The refund will be sent immediately once the grant has been awarded.

### Under what circumstances might a student not qualify for this funding?

A student who does not demonstrate financial need, or who is ineligible to complete the FAFSA, will not be granted this funding. Students will have the opportunity to appeal the decision with the Office of Financial Aid if they are initially denied.

Colorado State University is committed to keeping our faculty, staff, and students safe and to do our part to help slow the spread of the coronavirus. Thank you for everything you also are doing to protect public health, and for your hard work to ensure CSU can continue to serve our mission of access and excellence.

## ADDITIONAL RESOURCES:

Learn more: [www.safety.colostate.edu/coronavirus](http://www.safety.colostate.edu/coronavirus) | Ask a question: [www.safety.colostate.edu/covid-19-question-form](http://www.safety.colostate.edu/covid-19-question-form)